

**MURGAON EDUCATION SOCIETY'S VASANT JOSHI COLLEGE OF
ARTS & COMMERCE ZUARINAGAR-GOA
B.COM. (CBCS) Semester I End (Repeat) EXAMINATION, OCTOBER/NOVEMBER 2024
GENERAL MANAGEMENT CC 1**

Instructions

- 1) All Questions are compulsory, however internal choice is available
- 2) Answer question 1 & 2 in about 100 words.
- 3) Answer question 3 to 6 in about 400 words.
- 4) Figures to the right indicate maximum marks

Duration: 02 Hours

Max. Marks: 80

Q. 1) Answer any four of the following: (4x4=16 Marks)

- a) Explain any four features of Management.
- b) Write any four Importance of Management.
- c) What is Rationality in Decision Making.
- d) What is Top Level Management.
- e) Write any four advantages of Decision Making.
- f) What are the various guidelines to be followed for effective decision Making.

Q. 2) Answer any four of the following: (4x4=16 Marks)

- i) Features of Change Management.
- ii) Concept of Supply change Management
- iii) Write various reasons for change in the organisation.
- iv) What is Organisational Conflict?
- v) Write and explain any four types of stresses.
- vi) Concept of Logistic Management.

Q. 3 A) Discuss various Styles of Management. (12 Marks)

OR

B) Comment on Various functional areas of Management. (12 Marks)

Q. 4 A) What is Creativity in Decision Making? Explain the various steps to be followed to introduce creativity in Decision Making. (12 Marks)

OR

B) Elaborate on Decision Making Process. (12 Marks)

Q. 5 A) What is Resistance to Change? Explain how to overcome Resistance to Change. (12 Marks)

OR

B) a) What is Conflict Management? Explain Process of Conflict Management (6 Marks)

And

b) Elaborate on Various Individual Conflicts. (6 Marks)

Q. 6 A) What is Stress Management? Explain various causes of stress. (12 Marks)

OR

B) What is Green Management? Explain Features of Green Management. (12 Marks)

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