



Murgaon Education Society's
COLLEGE OF ARTS & COMMERCE

Zuarinagar, Goa - 403726

Accredited by NAAC with 'B+' Grade : CGPA 2.68 (4th cycle)

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M.E.S. COLLEGE OF ARTS AND COMMERCE, ZUARINAGAR, GOA
COLLEGE GRIEVANCE REDRESSAL POLICY DOCUMENT

The college has constituted a Collegiate Student Grievance Redressal Committee as per the notification of the University Grants Commission. The procedure is as follows:

(i) A complaint from an aggrieved student relating to a college shall be addressed to the Collegiate Student Grievance Redressal Committee (CSGRC), with the following composition:

a) Principal of the College-Chairperson

b) Three senior members of the teaching faculty to be nominated by the Principal- members

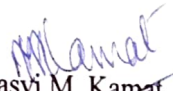
c) A representative from among the students of the college to be nominated by the Principal based on academic merit/ excellence in sports/ performance in co-curricular activities – Special invitee

(ii) The term of the members and the special invitee shall be two years.

(iii) The quorum for the meeting, including the Chairperson, but excluding the special invitee, shall be three.

(iv) In considering the grievances before it, the CSGRC shall follow the principles of natural justice.

(v) The CSGRC shall send its report with recommendations, if any, to the Vice-Chancellor of the affiliating university, and a copy thereof to the aggrieved student, within a period of 15 days from the date of the receipt of the complaint.


Dr. Manasvi M. Kamat
Principal